Annual Report
2010

Submitted by
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ERIE COUNTY DEPARTMENT OF JOB AND FAMILY SERVICES

Mission Statement

We, the staff of the Erie County Department of Job and Family Services are dedicated to serving our community by providing services that enhance the quality of family life. We value and depend upon our partnership with other agencies and private citizens. We advocate self-sufficiency for our consumers. We shall conduct our work or business in an environment that promotes professionalism and values diversity.

FAMILY AND WORKFORCE SERVICES UNIT: Monthly average of services delivered:

- 509 applications
- 266 OWF Cash cases with adult (traditional "welfare")
- 188 OWF Cash cases (children only)
- 83 Disability Assistance Cases
- 36 DA Medical Cases
- 5788 Food Stamp Cases
- 3716 ADC-RM (Family & Children Medical) Cases
- 467 Nursing Home Cases
- 334 Spend Down Medicaid Cases
- 392 Day Care applications
- 780 Day Care Cases
- $106213.52 Fraud Collections

Workforce Unit: **Your Job Store:** statistics for the year

- 17,028 Customers came to Your Job Store seeking employment
- 14,827 adults received core, training, support services
- 889 youth received core, training, support services
- 1,312 veterans received core, training, support services

CHILD SUPPORT ENFORCEMENT UNIT: statistics for the year

- $15,665,984.77 in support;
- 10,455 cases;
- 29,342 telephone calls;

- 96,719 email inquiries
- 4300 walk-ins;
- 385 emancipations processed;
- 1030 new cases
- 822 cases closed.

CHILD WELFARE AND SOCIAL SERVICES: statistics for the year

- 544 child abuse/neglect/dependency investigations including 1136 children
- 27 licensed foster homes
- 17 placed in relative care
- 149 children received ongoing services within their homes
- 52 children received ongoing custody casework services
- 3 adoptions
- 119 Team Decision Making meetings were held
- 33 elderly citizens received adult protective services

FISCAL:

75% federal
24% state
1% local

Public Assistance Benefits Issued:

OWF	$1,535,274.00
Food Stamps	$18,227,226.00
Medicaid	$75,802,725.00
Disability Assistance - Cash	$158,654.00
NET	$39,145.31
PRC	$16,199.57
Total	$96,665,747.88

Other Services:

WIA		
ITA/Contracts/JS/ML	$1,434,009.61	
TANF Contracts	$192,918.41	(summer youth)
IV-D Contracts	$128,601.02	

Total	$1,755,529.04
Child Care	$3,148,372.39
Children Services:	
Foster Care/Residential	$1,027,254.10
Adoption Services	$188,161.32
Other Costs	$97,950.56
Total	$ 1,313,365.98
Operational/Other	$5,341,684.75
Child Support Payments	$15,665,984.77
Total All	**$123,890,684.51**