

Annual Report 2011

Submitted by
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ERIE COUNTY DEPARTMENT OF JOB AND FAMILY SERVICES

Mission Statement

We, the staff of the Erie County Department of Job and Family Services are dedicated to serving our community by providing services that enhance the quality of family life. We value and depend upon our partnership with other agencies and private citizens. We advocate self-sufficiency for our consumers. We shall conduct our work or business in an environment that promotes professionalism and values diversity.

FAMILY AND WORKFORCE SERVICES UNIT:

Monthly average of services delivered:

- 412 applications
 - 267 OWF Cash cases with adult (traditional “welfare”)
 - 220 OWF Cash cases (children only)
 - 18 Disability Assistance Cases
 - 13 DA Medical Cases
 - 5,411 Food Stamp Cases
 - 3,912 ADC-RM (Family & Children Medical) Cases
 - 613 Nursing Home Cases
 - 2,635 Spend Down Medicaid Cases
 - 272 Day Care applications
 - 639 Day Care Cases
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- \$97,939.39 **Annual** Fraud Collections

Workforce Unit: Your Job Store: statistics for the year

- 14,324 Customers came to Your Job Store seeking employment
- 4,431 adults received core, training, support services
- 492 youth received core, training, support services
- 1,187 veterans received core, training, support services

CHILD SUPPORT ENFORCEMENT UNIT: statistics for the year

- \$15,913,478.44 in support;
- 8,351 cases;
- 24,880 telephone calls;
- 111,252 email inquiries
- 4335 walk-ins;
- 397 emancipations processed;
- 610 new cases
- 897 cases closed.

CHILD WELFARE AND SOCIAL SERVICES: statistics for the year

- 510 child abuse/neglect/dependency investigations including 1,168 children
- 21 licensed foster homes
- 32 placed in relative care
- 72 families and 136 children received ongoing services
- 6 adoptions
- 85 Team Decision Making meetings were held
- 32 elderly citizens received adult protective services

FISCAL:

75% federal

23% state

2% local

Public Assistance Benefits

Issued:

OWF	\$2,402,410.00
Food Stamps	\$20,364,711.00
Medicaid	\$85,993,066.00
Disability Assistance - Cash	\$123,295.00
NET	\$115,868.17
PRC	\$71,410.47
<i>Total</i>	\$109,070,760.64

Other Services:

WIA	
ITA/Contracts/JS/ML	\$639,516.41
IV-D Contracts	\$88,626.45

<i>Total</i>	\$728,142.86
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Children Services:

Foster Care/Residential	\$1,092,708.45
Adoption Services	\$271,488.63
KPIP	\$15,240.00
Other Costs	\$130,201.85

<i>Total</i>	\$ 1,509,638.93
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<i>Operational/Other</i>	\$5,061,357.14
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<i>Child Support Payments</i>	\$15,913,478.44
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Total All	\$132,283,378.01
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