

Section 10: Medical / Mental Health
Subject: Continuous Quality Improvement Program
Minimum Standard: 5120:1-8-09 (S)
Revised:

Authorized: _____ **Effective date:** _____
Sheriff Paul A. Sigsworth

POLICY

The health authority shall develop a Continuous Quality Improvement Program (CPI) system of monitoring and reviewing, at least annually, the fundamental aspects of the jail's health and mental health care system, including but not limited to, access to care, the intake process, emergency care and hospitalizations, and adverse inmate occurrences, including death. Periodic chart reviews are included to determine the timeliness and appropriateness of the clinical care provided to inmates.

PROCEDURE

- A. The Erie County Health Department will conduct on-site monitoring of health service performance that may include:
1. Chart reviews of signed orders by the physician and their designee, including investigation of complaints and quality of health records.
 2. Reviewing of prescribing practices and administration of medication practices
 3. Logging the investigation of complaints and grievances
 4. Reviewing all deaths in custody, serious suicide attempts, and contagious illness outbreaks.
 5. Monitoring of corrective action plans.
 6. Maintaining appropriate records of internal review activities, issuing an annual report to the jail administrator of the findings of internal review activities, and ensuring records of internal review activities comply with legal requirements on confidentiality of records.