## VICTIM/WITNESS ASSISTANCE PROGRAM - VOLUNTEER ADVOCATE AGREEMENT ERIE COUNTY PROSECUTOR'S OFFICE

This document outlines a series of responsibilities agreed upon between the Victim/Witness Assistance Program of the Erie County Prosecutor's Office and

on the terms of Volunteer Advocate service.

## Pledges of the Victim/Witness Assistance Program of the Erie County Prosecutor's Office

1. The E.C. Victim/Witness Assistance Program agrees to provide all necessary training and supervision required for the Volunteer Advocate position.

2. The E.C. Victim/Witness Assistance Program agrees to do an annual evaluation of volunteer performance.

3. The E.C. Victim/Witness Assistance Program agrees that, if a Volunteer Advocate is to be assigned a new or additional responsibility, it will be done by mutual agreement between the Volunteer Advocate and the Program.

4. The E.C. Victim/Witness Assistance Program agrees that no Volunteer Advocate will be asked to or expected to participate in any activity which would knowingly place the volunteer in potential physical danger.

## Pledges of the Volunteer Advocate

As a Volunteer Advocate with the Victim/Witness Assistance Program of the Erie County Prosecutor's Office, I am aware of the importance of providing assistance to victims of violent crime. I am also aware that, in providing such services, I am an official representative of the Victim/Witness Assistance Program of the Erie County Prosecutor's Office. I agree to honor and fulfill the below commitments:

1. I will not disclose the identity of any client or personal information regarding a client to anyone, including other clients, without permission from the client as well as my supervisor. I will not disclose any personal information regarding paid staff, volunteer staff members, and/or volunteer trainees without authorization from my supervisor. I further agree to treat as confidential any information I may receive regarding defendants or any other information that may be revealed to me. In the event I cease being a volunteer, I will not disclose confidential information received during my service as a Volunteer Advocate.

2. I will not visit, provide transportation to, exchange personal information with, or establish a personal relationship with clients of the Victim/Witness Assistance Program of the E.C. Prosecutor's Office without authorization from my supervisor.

3. I will be aware that my personal opinions are my own but others may consider them to be official opinions of the Victim/Witness Assistance Program of the E.C. Prosecutor's Office. Therefore, I will make every effort to present and express myself as a representative of the Victim/Witness Assistance Program of the E.C. Prosecutor's Office.

4. I agree to participate in the various capacities assigned to me, and I agree to commit to a minimum of 3 activities per month for at least 6 months with the understanding that my "Volunteer Hour Log" is to be turned in every month to my supervisor. I agree to attend all monthly volunteer meetings unless excused in advance by my supervisor. I understand that only 2 excused absences will be granted each year. If I choose to take an unexcused absence, the Victim Assistance Director may then opt to reevaluate my commitment to the Program.

5. I agree to be punctual and conscientious in the fulfillment of my volunteer responsibilities.

6. I agree to wear proper attire as a representative of the Victim/Witness Assistance Program of the E.C. Prosecutor's Office when providing services to victims of crime or participating in public presentations.

7. I agree to uphold the reputation and standards of the Victim/Witness Assistance Program of the E.C. Prosecutor's Office and present them in a positive light.

8. I agree to treat those I come into contact with, in my position as a Volunteer Advocate, with courtesy, respect, dignity and consideration.

- 9. I agree to take any problems, criticisms, or suggestions to my supervisor.
- 10. I agree to follow the General Operating Procedures and abide by all the rules and regulations set forth by the Victim/Witness Assistance Program of the E.C. Prosecutor's Office.
- 11. I agree to release the Victim/Witness Assistance Program of the E.C. Prosecutor's Office from liability for any expenses and/or injury incurred during the performance of my responsibilities as a Volunteer Advocate. Furthermore, I agree to release the aforementioned from liability for any consequences suffered as a result of violating this Victim/Witness Assistance Program – Volunteer Advocate Agreement.

THE TERMS OF THIS AGREEMENT ARE ACCEPTABLE TO THE UNDERSIGNED.

Volunteer Advocate

Date

Victim Assistance Director

Date

THE VICTIM/WITNESS DIVISION RESERVES THE RIGHT TO TERMINATE A VOLUNTEER ADVOCATE FROM ACTIVE STATUS FOR VIOLATION OF THE DIVISION RULES AND REGULATIONS AND/OR DISREGARD OF ANY PORTION OF THE VICTIM/WITNESS ASSISTANCE PROGRAM – VOLUNTEER ADVOCATE AGREEMENT.