

ERIE COUNTY DEPARTMENT OF ENVIRONMENTAL SERVICES - SEWER RULES

ADOPTED JANUARY 13, 1992

RESOLUTION NO. 92-15

AMENDED RESOLUTIONS:

NO. 97-197, 02-272, 09-482, 10-375,

11-305, 15-203

RULE 6 - EXCESSIVE SEWER BILLS CAUSED BY WATER LEAKS IN THE CUSTOMER'S SYSTEM

Section 1. A sewer user charge based on metered water consumption will be charged whether the water is used, wasted or lost by leakage; however, in case of loss by leakage, the County may make such reduction of the sewer user charge as seems right and proper if it appears that the owner of the premises served or his authorized agent could not have been expected to know of the leak or that he did not have a reasonable opportunity to stop such leak; and furthermore, that no portion of the water lost by leakage entered into the County's sanitary sewer system.

Section 2. When a leak occurs in the customer's system causing an excessive sewer bill, the calculation of such bill will be as follows:

In the Erie County Sewer District and Huron Sewer District, the sewer bill will be recalculated to equal the average sewer bill based on prior water usage, plus the actual cost of the sewer purchase from the lowest cost supplier, based on the water metered in excess of the average monthly water consumption.

When an excessive bill occurs and the water does not enter the sanitary sewer system, and there is proof such as pictures, plumbers repair receipts, witness, etc., a one time only credit may be given on the sewer portion on the bill. The sewer bill will be re-calculated to the average sewer consumption based on prior sewer usage.

Section 3. No leak credit will be given for leaking faucets, toilets, or other general maintenance.

Section 4. The decision of re-calculating sewer bills due to excessive water leaks shall be made by the Department of Environmental Services, Billing Division, Accountant/Office Manager and shall be final, not appealable.